



2012 CLA
Conference

MEETING
THE

CHALLENGE

MAY 7 & 8 • 2012

MYSTIC MARRIOTT HOTEL



OF NOTE

Dear Members and Friends of CLA:

Welcome to the 121st annual conference of the Connecticut Library Association! Libraries have been **Meeting the Challenge** since the beginning - it's just that the challenges keep changing. This year, we have planned programs that will give you tools to confront issues raised by rapidly shifting technology, budgetary uncertainties and growing expectations from our patrons and communities. We haven't forgotten that the conference is also a time to reconnect with colleagues, listen to great speakers and perhaps discover a new author. Please plan to visit our vendors in the exhibit hall; there's conflict-free time built into the schedule. We hope you will learn something new and enjoy the conference!

We would like to thank everyone involved in making this year's conference a success, including CLA sections and committees, conference speakers and panelists, exhibitors, CLA/CLC staff, and conference attendees. We couldn't have done it without you!

Sincerely,

Betty Anne Reiter *CLA President, 2011-12*

Steve Cauffman *2012 Conference Co-Chair*

Amy Terlaga *2012 Conference Co-Chair*

New to this Year's Program:

On the reverse of this program is a perforated 'Conference at a Glance.' This removable piece provides a map of the Marriott and an abbreviated list of the programs for both Monday & Tuesday.

► CTlibraryassociation.org
Twitter: #cla12

Guide to the Exhibit Hall

As you navigate your way through the Marriott from each conference session, make sure to take the time to visit the Exhibit Hall where our exhibitors are showcasing the very best products, technology, and accessories appropriate for any library. On both Monday and Tuesday, check out special demos on the Demo Stage where exhibitors will be giving half hour demonstrations on the latest gadgets, gizmos, and information technology. After attending your last session on Monday, enjoy a complimentary beverage in the Exhibit Hall at our exhibitor sponsored Happy Hour and thank the exhibitors for all that they do for CLA and Connecticut libraries!

Thank you!

David Boudinot

Conference Exhibits Committee Chair

Tweeting? *The conference Twitter hashtag is #cla12.*

Special Thanks To:

Our exhibitors for sponsoring the Vendor Reception.

Please join us on Monday, May 7, 4:30pm-5:30pm Outside the Exhibit Hall

Mark your calendars!

The 2013 CLA Annual Conference will be held on Monday and Tuesday, April 29 and 30, 2013 at the Crowne Plaza Hotel in Cromwell. We hope to see you next year.

MONDAY

8 a.m. – 8:55 a.m.

Pre-Conference

▶ Speed Mentoring

[Limited to 20 Mentees! Requires separate registration.]

One on one 5 minute advisory sessions between librarians who are already employed and those who are trying to either find their first job, or advance their careers.

Sponsored by the Career Development Committee
Conference Room 7

9 a.m. – 10 a.m.

▶ Keynote: E-book panel discussion with Molly Raphael



Raphael

E-books are becoming a popular format for a growing number of readers. Libraries are grappling with the challenges and opportunities of this new format, but are libraries the only ones trying to figure out how best to fit e-books into their offerings? Hear perspectives from Molly Raphael, 2011-2012 ALA President; James Benn, author of the Billy Boyle series; Bronwen Hruska, publisher of Soho Press; Jennifer Tyler, from Bank Square Books in Mystic, Connecticut; and Kate Sheehan, from Bibliomation and author of *The Ebook Revolution: A Primer for Librarians* on the Front Lines, an upcoming book on e-books.

Mystic Salons A-F

10:30 a.m. – 11:55 a.m.

▶ Connecting with Children

Two Programs, One Goal: Story Times for Young Children with Autism

Presented by Barbara Klipper, Youth Services Librarian, Ferguson Library, Stamford; and Kiera Parrot, Head of Children's Services, Darien Library. Both the Ferguson Library in Stamford and the Darien Library offer storytime programs

designed with the needs of children with autism and other sensory processing disorders in mind. The Ferguson's program is Sensory Storytime, and Darien's is called Spectrum Storytime. This workshop will present the details of both programs – what is the same, what is different, and what constitutes best practices in storytime programming for this population.

Sponsored by the Children's Section
Mystic Salon F

▶ Yes to Young Adults

Understanding the Teenage Mind and How to Connect With It

Working with teens is challenging. They dabble in risky behaviors, exhibit mood swings, are rebellious and have been called "aliens." Join Elizabeth Driscoll Jorgensen CADC, psychotherapist and owner of Insight Counseling in Ridgefield CT. to hear what she has to say about the teenage mind, especially in today's society with an abundance of stimuli — the Internet, social networking, texting, and TV. Liz will give tips on how to understand and work with teens. She has 26 years of experience as an adolescent counselor, is a frequent speaker and workshop leader, has presented nationally, including Harvard, Dartmouth and Columbia Universities.

Sponsored by the YA Section
Mystic Salon E

▶ Touching on the Technical

Digitization Projects at Yale and the Connecticut State Library

Chris Edwards, Beinecke Rare Book and Manuscript Library, and Melissa Gold Fournier,

Yale Center for British Art, will talk about digitization projects at Yale, from digital capture methodologies and equipment to dissemination and open access. Jane Cullinane and Gail Hurley of the Connecticut State Library will discuss the Newspapers of Connecticut digitization pilot project, Connecticut's potential involvement with the National Digital Newspaper Project (NDNP), and other State Library digital projects.

Grassroots/Sponsored by the Conference Committee

Mystic Salon D

▶ Mastering Management

Publicity Awards: Winners of the 2012 CLA (list published in program)

Publicity Awards will share their prize-winning entries. Join us as our talented designers present their projects, explain the design process and promotional campaigns. Get some great ideas to take back to your own library.

Sponsored by the Publicity Committee
Mystic Salon C

▶ Patrons and Programming

¡Celebración! Engaging With Your Latino Patrons

Cultural understanding is the bedrock of excellent patron engagement, especially as public libraries become more than ever the gateway to acculturation and equalizers of literacy in both technology and English as a second language. Workshop explores best practices for reaching the first time Latino patron, appreciating issues which arise from cultural misconceptions, engaging with Latino patrons – even when

you do not speak Spanish – and ensuring that your library remains culturally dynamic by using simple techniques. Presentation by: Cristian Astudillo, Lore Lichtenberg, and Melissa Canham-Clyne, from New Haven Free Public Library. *Grassroots/Co-Sponsored by the Customer Service Committee*
Mystic Salon B

► **Patrons and Programming**
Best Practices – LSTA Grants focusing on Services to Persons with Disabilities

Recent LSTA Grant recipients discuss best practices in relation to their institutions and projects. Our speakers are Jamie Hammond from Naugatuck Valley Community College, Susan Babb from the Northeast Massachusetts Regional Library System, and Martha Church from the West Hartford Public Library. Douglas Lord, LSTA Coordinator will identify key impacts, best practices, and analyzing dollars and cents as a funder. Materials will be provided to assist you in garnering support for your projects.

Sponsored by the ADA Committee
Conference Room 7

► **All Else Considered**
So you think you know social media?

Libraries have been using social media as a 1.0 tool for outreach and communication for years, but how do we take it to the next level and use it to engage patrons in conversations about services? Bring your laptop, netbook, or tablet and find out! Presented by Michele Luhtala, librarian at New Canaan High School, and

Michael DeMattia, student at New Canaan High School. *Grassroots/Sponsored by the Conference Committee*
Conference Room 5

1:30 p.m. – 2:25 p.m.

► **Connecting with Children**

Story Time Crafts on a Shoestring: Simple Crafts Inspired by Picture Books

Presented by Lynn Zaffino, Children's Librarian, Easton Public Library. This workshop will present ideas for simple, inexpensive crafts that tie in with selected picture books, to be used in themed story times. Finished crafts will be on display, and participants will have the chance to make some of the crafts themselves. A variety of themes will be presented, including crafts that will tie in with the 2012 Summer Reading theme, "Dream Big-Read."

Sponsored by the Children's Section
Conference Room 7

► **Yes to Young Adults**

Sex, drugs & violence (and plenty of dysfunction too) in teen books — harmful or helpful?

There's been a lot of buzz lately about how dark and disturbing teen fiction has become. Drinking, drugs, sex, violence, incest, and profanity have become main stream in YA literature. Is this trend what our teen audience really needs? A panel comprised of Wendy Lamb (V.P. & Publishing Director, Random House), Natasha Friend (YA Author), Beth Ann Bauman (YA Author) and Peter

Chase (CLA Intellectual Freedom Committee) will address this controversial subject. *Sponsored by the YA Section*
Mystic Salon E

► **Touching on the Technical**

Mobile Websites for Libraries

Steve Butzel, Assistant Director of the Portsmouth Public Library and founder of the Online Newsstand Project, explains why you want to make your library's website mobile.

Sponsored by the Publicity Committee
Mystic Salon D

► **Mastering Management**

Connecticut Public Library Statistics – What They Tell Us, What We Can Do With Them

Statistics prove funding for libraries is declining as use is rising. So are Connecticut's public libraries coping? Statewide statistics give clues, showing trends in library use, spending, and administration. We examine ways to use Connecticut State Library compiled statistics to help you advocate for your library. We provide tips for effectively using the annual Statistical Profile and Automatic Chart-Makers, an easy way to create charts for presenting your case to decision-makers. Do you compare your library's stats with others? We'll identify the useful apple to apple comparisons. Avoid the mixed-fruit bowl!

Sponsored by the Association of Connecticut Library Boards (ACLB)
Mystic Salon F

► **Mastering Management**

Everyday Leadership Develop the Leader in You

Leadership is not reserved for only those with big titles or positions

of authority. Rather everyday leadership is an opportunity that awaits each and every person in the library. Everyday leadership must be practiced everyday and includes the challenges of leading yourself, leading your organization and leading others. Kathy McAfee, professional speaker and executive presentation coach will share practical and real-life tips that will help you hone, improve, polish, showcase and develop your leadership skills throughout your career. Filled with engaging stories, situational humor, real lessons learned, and interactive discussion, Kathy will inspire and motivate you to embrace the everyday leader within.

Sponsored by the Customer Service Committee
Mystic Salon C

► **Patrons and Programming**

Saving Civility – Creating a Kinder, More Polite Library

Are you frustrated by rude patrons? Wish you could create a kinder, more understanding work environment? Sara Hacala, author of *Saving Civility: 52 Ways to Tame Rude, Crude, and Attitude for a Polite Planet*, will explore how we, as individuals, can each contribute to making the world a more pleasant place to live. Her conclusions incorporate the research of social psychologists and scientists on human behavior. The “golden egg” is that civility facilitates progress in problem solving — whether that is in business, government or personal relationships.

Sponsored by the Customer Service Committee
Mystic Salon B

► **All Else Considered**

Privacy, the Library and Civil Liberties

Susan Herman, national President of the American Civil Liberties Union and author of *Taking Liberties: The War on Terror and the Erosion of American Democracy* will discuss privacy and her new book. May 1 – 7 is Choose Privacy Week.

Sponsored by the Intellectual Freedom Committee
Conference Room 5

3:00 p.m. – 3:55 p.m.

► **Connecting with Children**

Organizing Your Picture Book Collection: How To Make It More Accessible To Patrons

Jane Ash, Children’s Librarian, Scranton Library, Madison; Peggy Day, Children’s Administrative Assistant, Guilford Free Library; and Gretchen Caserotti, Assistant Director, Darien Public Library These three presenters will explain how they re-classified their picture books into popular categories, such as transportation, dinosaurs, etc. They will talk about the reasons behind the change, how they carried it out, and how the new system is working for them.

Sponsored by the Children’s Section
Mystic Salon F

► **Yes to Young Adults**

Who’s Looking Out for You & Your Teens?

Are you a teen services or secondary school librarian who wishes you had more support and funding for the important work you do with teens? Then this session is for you! Attendees

will learn easy activities they can incorporate into their daily work in order to increase awareness of and support for their teen services program with administrators, policy makers and community members. Free tools and resources that you can take back and adapt for your library will be emphasized.

Sponsored by the YA Section
Mystic Salon E

► **Mastering Management**

After Irene: Helping the Library, Helping the Town after a Disaster

What happens if a library itself experiences a disaster? How a library can help the community after a disaster? Priscilla Colwell, of the Putnam Public Library, and Jane Cullinane and Lizette Pelletier of the Conn. State Library will describe how the Putnam library responded after Hurricane Irene, how municipalities can use state contracts for emergency recovery; the formation of mutual aid groups for cultural heritage organizations and COSTEP-CT, which is working to improve communication between cultural heritage and emergency responders.

Grassroots/Sponsored by the Conference Committee
Mystic Salon D

► **Mastering Management**

Whose Responsibility Is It?

Who prepares the annual budget for the library? Who insures that the library has a long range plan? Who provides funding for special library projects? A panel of representatives from ACLB, FOCL and public library directors will define the roles and responsibilities that library trustees, friends groups

and library directors have in working together to provide excellent library service to their communities.

Co-sponsored by Public Libraries Section, Association of Connecticut Library Boards (ACLB) and Friends of Connecticut Libraries (FOCL)

Mystic Salon C

► **Patrons and Programming**
Job Search Support in Libraries: Beyond Crisis & into the New Normal

Many libraries provide services for job seekers as part of the “economic crisis”, but how long will this “crisis” last? Is your library ready to play a long-term role in our economic recovery? Join Patrick Flaherty, Economist with the CT Department of Labor, Ross Primack, Resource Associate with the CT Dept. of Labor and Dr. Marcia LaReau, President of Forward Motion for a look into the future of job search in Connecticut. You’ll learn about employment trends, programs & services offered by the DOL and gain an understanding of exactly how your library can make a difference to the unemployed in your community.

Sponsored by Connecticut Library Consortium’s (CLC’s) Business Services Roundtable

Mystic Salon B

► **Patrons and Programming**
Give Them What They Want – Patron Driven Acquisitions

Sarah Becker (Wellesley College), Lorraine Huddy (Wesleyan University), and Beth Hanson (Connecticut College) will explain how PDA works, their experiences with it, pros and cons, recommendations for

those looking to do it, and a little information on the vendors they use for the service.

Sponsored by the College and University Libraries Section (CULS)

Mystic Salon A

► **All Else Considered**

How Did You Get There?

This panel discussion features four librarians who are at different stages of their careers. Come hear how Deb Barberi, Head of Technology Services at Russell Library; Sara Marek, Interlibrary Loan/Access Services Librarian at Central Connecticut State University; Jessica Branciforte, Head of Children’s and Young Adult Services at the Essex Public Library; and Eric Hansen, iCONN’s Electronic Resource Coordinator for the Connecticut State Library got to their present positions.

Sponsored by the Career Development Committee

Conference Room 5

4:00 p.m. – 4:55 p.m.

► **Connecting with Children**

From Picture Books to Traveling Troupe: Seven Steps to Organizing a Children’s Theater Group

Presented by Libby Mueller, Children’s Services Librarian, Edith Wheeler Memorial Library, Monroe. This session will explore how to add some drama to your children’s programming: from scripting adaptations of children’s stories to developing partnerships within the community to designing sets, costumes and publicity materials.

Sponsored by the Children’s Section

Mystic Salon F

► **Yes to Young Adults**

Teen Book Buzz!

Looking for some hot new titles for your teens? Come listen as representatives from Scholastic, Wendy Lamb Books and more give a preview of the best new summer and fall titles. You will get some great suggestions of titles to add to your collection and maybe walk away with some advanced reader copies!

Sponsored by the YA Section

Conference Room 5

► **Touching on the Technical**

Deciding If and What Open Source Software is Right for Your Library

Is open source software right for my library? Do we have the necessary skills and support to run open source software? Would it be cheaper or more expensive for me to use open source software? What open source software package fits my requirements? With the financial support of the Mellon Foundation, LYRASIS supports a suite of self-guided assessments along with a registry of software that libraries can use to find information about open source software service providers, events, and usage by peers. With these tools, libraries can find answers to their questions about open source software.

Presenter – Peter Murray, LYRASIS.

Sponsored by the Technology Section

Mystic Salon D

► **Mastering Management**

Small Changes, Big Results – Innovative Library Spaces with or without Major Renovations

Library users expect comfortable, flexible, collaborative spaces for learning, working and playing. This

creative presentation will highlight inspired and affordable ways to provide innovative spaces if a major library renovation is or isn't in the cards. Speakers Jaime Hammond (Naugatuck Valley Community College) and Gretchen Caserotti (Darien Library), Library Journal Mover and Shakers and aspiring interior designers, will present dynamic ideas from both within and outside of libraries. Get your tape measure ready!

Grassroots/Sponsored by the Conference Committee

Mystic Salon C

► **Mastering Management**

A New Career Path for Library Support Staff: The Library Support Staff Certification Program

The ALA sponsored Library Support Staff Certification (LSSC) Program is a new, alternative career path, in the library profession that recognizes the critical role of support staff in libraries. Through certification, library support staff can demonstrate existing and learn new knowledge and skills, gain self-confidence and self-esteem, and contribute to the betterment of the library in which they work. This interactive program will help participants think about their own career goals and discuss LSSC eligibility, the ALA competencies that make up the program, cost, and assistance available to candidates, and tips for success. LSSC candidates in Connecticut will be invited to share their reasons for applying to become an LSSC candidate. This session is presented by Nancy Bolt who was the State Librarian in Colorado for 18 years, leaving in 2005 to

start her own consulting company, Nancy Bolt & Associates. She has been the Project Co-Director of the Library Support Staff Certification Program for 5 years, speaking across the country on the benefit of this program. She is one of the authors of *Privatizing Libraries: A Special Report* to be published by ALA in 2012. She has just received national certification as an Advanced Strategic Planner by the Association of Strategic Planning.

Co-sponsored by CLA Support Staff (CLASS) Section and Career Development Committee

Mystic Salon A

Patrons and Programming

► *Using a Web-based Virtual Focus Group to Gather Information about Library Service*

UConn's five regional libraries are conducting experimental sessions and representatives of at least two of them can speak on their experiences. Join Bill Uricchio, team leader, who will speak to how we set the sessions up and our findings. The current experiment has evolved from a test done at the Greater Hartford Campus in the spring of 2011. That experiment was a success — with only five student participants providing over 80 useful comments. The virtual process is low-impact on staff and focus group members and has many other benefits.

Grassroots/Sponsored by the College and University Libraries Section (CULS)

Mystic Salon B

► **All Else Considered**

Charles Dickens at 200: His Endurance in Literary History, in Popular Culture, and in the Library
Dr. Mark Schenker, Dean of

Academic Affairs at Yale College, will present an overview of the continuing appeal of Charles Dickens (born 7 February 1812) as both a product and a creator of his age, and as a novelist who transcends his time, his place, and his medium. The lecture will look back on his achievement and ahead to the various ways in which Connecticut's public libraries can celebrate his bicentenary by presenting Dickens in the contexts of his time and ours.

Grassroots/Sponsored by the Conference Committee

Mystic Salon E

TUESDAY

9 a.m. – 10 a.m.

► **Keynotes: Kee Malesky and Jon Michaud**

A conversation with Jon Michaud, the head librarian at The New Yorker magazine and author of the novel *When Tito Loved Clara*, and Kee Malesky, NPR Librarian and author of *All Facts Considered*; The Essential Library of Inessential Knowledge.

Mystic Salons A-F

10:30 a.m. – 11:25 a.m.

► **Connecting with Children**

Flannel This, Puppet That!

Panel presentation on ways to enrich story time with colorful and memorable flannel board characters and how to bring visually stimulating puppets into the experience. Bonus: workshop



Michaud



Malesky

to create felt story time pieces to take home.

Co-sponsored by the Children's Section and the Capital Region Children's Round Table
Conference Room 7

Yes to Young Adults

YALSA – What it is and What it can do for you!

Do you know all that YALSA can do to make your job easier? From institutes and workshops to reading lists and program ideas, YALSA (Young Adult Library Services Association) has your back! Jack Martin, YALSA's President Elect, will explain all that YALSA has to offer, including career development opportunities, advocacy toolkits, research tools and resources and more. Whether you are a current member or not, learn about these professional tips and resources that will help you better serve your teens.

Sponsored by the YA Section
Mystic Salon E

▶ Touching on the Technical *The Role of the Cataloger in the 21st Century*

This session will focus on the role of the cataloger and how their knowledge and expertise is still needed in today's increasingly digital environment. While many libraries see a decreasing need for catalogers, catalogers have a valuable set of skills and work experience that continue to be highly important and much needed in this new environment. This presentation will include a discussion of how the digital dominant environment is impacting our institutions and

our cataloging jobs, the skills catalogers need in this dynamic environment, and why our expertise will continue to be as important as ever. Presented by Patricia Thurston.

Sponsored by the Technical Services Section
Mystic Salon D

▶ Mastering Management

Privatization of Public Libraries: How It Works and What You Can Do

An increasing number of communities are entering into discussions about privatizing management of public library service to the private sector. This controversial issue has raised concerns and issues throughout the library community. Learn about ALA's recent study of this phenomenon including the history of and reasons given for privatization, how it is biased toward the vendor, case studies where privatization has worked and where it has been rejected, and the key questions to ask if the issues arises in your locality. Nancy Bolt was the State Librarian in Colorado for 18 years, leaving in 2005 to start her own consulting company, Nancy Bolt & Associates. She has been the Project Co-Director of the Library Support Staff Certification Program for 5 years, speaking across the country on the benefit of this program. She is one of the authors of *Privatizing Libraries: A Special Report* to be published by ALA in 2012. She has just received national certification as an Advanced Strategic Planner by the Association of Strategic Planning. *Co-sponsored by CLA Support Staff (CLASS) Section and Public Libraries Section*
Mystic Salon C

▶ Patrons and Programming

The Library as Employment Center: What You Need to Know to Create the Best Collection, Resources & Programs for Your Patrons

Are you responsible for creating job programs for your library? Do you wonder what resources are worth investing in? Dr. Marcia LaReau, Researcher and President of Forward Motion, a career and job skills training company, will show you what the "new" job search looks. You'll learn what companies and hiring managers are looking for from job applicants, what the most effective search tools are and what skills your patrons need to learn to compete in the job market. Dr. LaReau will share tips and resources to help you evaluate your job search collection, create the most impactful programs and help your patrons efficiently & effectively.

Sponsored by Connecticut Library Consortium's (CLC's) Business Services Roundtable
Mystic Salon B

▶ All Else Considered

Tune Up Your Resume

Presented by Melanie Szlucha, a professional hiring consultant and job interview coach who has put on programs at the Ferguson Library in Stamford.

Co-sponsored by the Career Development Committee and CLA Support Staff (CLASS) Section
Mystic Salon F

▶ All Else Considered

Library Resource Sharing in the Age of Google

Libraries find themselves facing

new and increased competition from a variety of web-based information services. Only Google is rich enough to attempt to compete with libraries on all fronts. Is this a new opportunity for librarians or does this represent a threat to library resource sharing? Presented by Beth Posner, Head of Interlibrary Loan Services, CUNY Graduate Center New York.

*Sponsored by the Resource Sharing Section
Conference Room 5*

11:30 a.m. – 12:25 p.m.

- ▶ **Connecting with Children**
Hooper Finds A Family: Meet Connecticut Children's Author Jane Paley and Her Dog Hooper
In Hooper Finds A Family, Easton resident Jane Paley tells the story of Hooper, the dog she rescued from Hurricane Katrina. She will talk about her book and about Hooper's journey. She will be accompanied by Hooper, who is a certified therapy dog and loves to have children read to him.
*Sponsored by the Children's Section
Mystic Salon F*

- ▶ **Yes to Young Adults**
Finding Funding for Teens: Grants, Grant Writing and Other Funding Sources
Program planning, collection development, outreach, developing a teen space – all these are complex on their own, but adding the difficulty of finding funds to implement your ideas can stymie the most seasoned librarian. Our panel will give advice on obtaining funding and offer examples of successful grant-funded teen projects.

Doug Lord, LSTA Coordinator of the CT State Library, and Anne Rowlands, Development Manager at the Wilton Library will share their expertise in finding funding and Katherine Trouern-Trend, Youth Services Librarian at the Hartford Public Library will share her experience using LSTA funds to assess and improve that library's teen space.

*Sponsored by the YA Section
Mystic Salon E*

- ▶ **Touching on the Technical**
Creating Web-based Collaborative Resources for ILL Services: Wikis & LibGuides
Web-based collaborative resources such as Wikis and LibGuides have grown in popularity within libraries. By making ILL procedures available online for staff or the public, a Wiki or LibGuide can show them how easy interlibrary loan can be. Staff can readily check on the procedures necessary for fulfilling an interlibrary loan and students can DIY with a LibGuide. Utilizing these resources for your ILL procedures avails good customer service all around. Whether for a public or academic library, Wikis and LibGuides can be used for all aspects of your library. Presented by Laura Erickson, Technical Services Head, Waterford Public Library, Waterford, CT and Tracy Sutherland, Public Services Librarian, Eastern Connecticut State University, Willimantic, CT.
*Sponsored by the Resource Sharing Section
Mystic Salon D*

- ▶ **Mastering Management**
From People of the Book to People of Screen: the generational

challenge for libraries

Libraries serve and are staffed by individuals who represent many different generations. This session will explore the impact generational differences are having on libraries with a view toward reshaping staff and services if libraries are to remain relevant. Presenter: Kendall Wiggin, State Librarian.

*Sponsored by the Conference Committee
Mystic Salon C*

- ▶ **Patrons and Programming**
High Impact Programs on a Shoestring Budget
Planning interesting library programs on a tight budget can be a daunting task, but with a little creativity and elbow grease you can develop high-impact programs for next to nothing. Rebecca Harlow from Case Memorial Library will discuss adult programs that you can implement at your library for little to no money as well as tips and strategies for finding and creating programs and getting your patrons to attend.
*Grassroots/Sponsored by
Conference Committee
Mystic Salon B*

- ▶ **All Else Considered**
50 Awesome Things
Highlighting innovative ideas and concepts from in and outside of librarianship, this fast-paced panel presentation is guaranteed to get your creative juices flowing and ignite a new passion for librarianship. Speakers from both public and academic libraries will talk about the motivating forces in the work they do, and the importance of participating in popular culture to stay relevant

with library communities. This dynamic program is about identifying, harnessing, and exploiting the awesome that is all around us! Presented by Allen McGinley, Piscataway Public Library, NJ; JP Porcaro, New Jersey City University; Lisa Carlucci Thomas, Design Think Do; Jaime Hammond, Naugatuck Valley Community College.

Grassroots/Sponsored by the Conference Committee
Conference Room 5

► **All Else Considered**

Academic Library Accreditation & Assessment

This panel will present the current state of information literacy delivery to students throughout the academic library environment and the various methods used to assess the outcome of information literacy education. Currently the most popular method for assessing student information literacy levels are limited to test administered by individual instructors, librarians, or college administrators. There are other, tested and authoritative, methods of information literacy assessment available that must be further explored and used toward fulfilling the responsibilities of educating college students on the subject of information literacy. Resources that have been shared toward this end have been standardized tests (e.g., SAILS, TILT, and TRAILS), portfolio software (e.g., portfolio), and annotated

bibliographies. The two latter resources will be explored more thoroughly in this presentation as offering more comprehensive and effective methods of IL competency assessment. Panel: Randi Ashton-Pritting; Christina Baum; Martha Kruey; Alison Wang
Grassroots/Sponsored by the College and University Libraries Section (CULS)
Conference Room 7

3:00 p.m. – 3:55 p.m.

► **Connecting with Children**

Inside the Nutmeg Award: How to Get Your Library Involved

Presented by Connecticut author and two-time Nutmeg nominee Elise Broach; Joan Stokes, Children's Librarian/Assistant Head Librarian, Southbury Public Library; and Caitlin Augusta, Youth Services Librarian, Stratford Library Association. This workshop will go behind the scenes of serving on the Nutmeg Committee, including the Student Reader process. It will also offer ideas on how to incorporate Nutmeg-themed programs in your library, and how to collaborate with schools. Author Elise Broach will speak about the experience and significance of being chosen as a Nutmeg Award nominee.

Sponsored by the Children's Section
Mystic Salon D

► **Yes to Young Adults**

Teen Tech Tools: What You Need to Do the Job

Connecting to teens using technology is a requirement for those working in libraries with adolescents. But, what are

the best ways to make those connections? In this session Linda W. Braun, Educational Technology Consultant, will provide a tour of the current tools you can use to provide high-quality services to teens. You'll learn about content curation tools such as Storify, Scoop.it, and Pearltrees. You'll discover the best way to get the word out about your services using Xtranormal, Facebook, YouTube, and Twitter. And, you'll find out how to integrate apps, mobile technologies, and devices into the work you do.

Co-sponsored by the YA Section and the Technology Section
Mystic Salon E

► **Mastering Management**

Benchmarking Interlibrary Loan Services

ALA RUSA STARS and the Rethinking Resource Sharing Initiative have developed a Checklist of Best Practices in Library Resource Sharing. By filling out the checklist, libraries will receive a certificate indicating what percentage of best practices they are doing, which in turn can be used to achieve recognition for their efforts from their administrators, as well as support for further efforts. We will discuss these best practices and answer questions about how to implement them, as well as how to conduct conversations with staff, colleagues and administrators about making changes in ILL to better serve our library patrons. Presented by Beth Posner, Head of Interlibrary Loan Services, CUNY Graduate

Center New York.

*Sponsored by the Resource Sharing Section
Mystic Salon B*

► Patrons and Programming

How Do They Do it? Award Winning Public Library Service

What makes an award winning library? Find out from Hali Keeler, director of the Bill Memorial Library in Groton, the winner of the 2012 Connecticut Excellence in Public Library Service Award. While the Bill's historic building limits what they can do physically, the staff has learned to make changes from the inside through creativity, ingenuity, and a desire to be the best they can be for little or no money. They do all this with a staff of 2 FTE and an annual budget of under \$200,000. Discover the secrets of their success as they provide outstanding library service and learn how you can do the same in your community.

*Sponsored by the Public Library Section
Mystic Salon C*

► Patrons and Programming

Library Scene – Designing and Implementing an Interactive, Multimedia Game for Information Literacy Instruction

A team of librarians, producers and programmers collaboratively developed an interactive, multimedia game based on the popular DVD game *Scene It* for a freshman information literacy program. Post test results from a faculty survey about the program will also be presented. Presenters: Jessica McCullough, Sr. Reference Librarian & Instruction Coordinator and Curtis Ferree, Electronic

Resources Librarian, DiMenna-Nyselius Library, Fairfield University.
*Sponsored by the College and University Libraries Section (CULS)
Mystic Salon A*

► All Else Considered

Library ThinkTank: Choosing the Future of Libraries

A facilitated ThinkTank session for experienced library professionals who are willing to share, take risks, and take part in a creative visioning session. If you are comfortable with unconventional approaches, willing to reexamine basic assumptions and seeking a broader perspective, then this session is for you. The practice of limitless thinking, of looking beyond the now and obvious to “what if?” and “why not?” will be embraced. We will explore a future where everyone is an innovator. Which future will we choose? Facilitated by David Boudinot, Henry Carter Hull Library & Jill Dugas Hughes, Connecticut Library Consortium
*Grassroots/Sponsored by the Conference Committee
Conference Room 5*

4:00 p.m. – 4:55 p.m.

► Connecting with Children

Promoting Early Literacy At Your Library

Presented by Alice Sherwood, Youth Services Librarian, Greenwich Library; and Tess Beck, Youth Services Librarian, Stratford Library Association This presentation will focus on the ways in which librarians can reach parents and other caregivers of young children to help them realize their key role in developing early literacy skills in

their children.

*Sponsored by the Children's Section
Mystic Salon A*

► Touching on the Technical

Tech Solutions for the Overworked Librarian

“I am so busy, how will I ever get all of my work done, let alone figure out how to integrate new technologies?” is a common refrain amongst librarians. Join Linda Braun, Educational Technology Consultant, who will help answer this question. Learn about using the cloud (e.g.; Dropbox), apps (e.g.; Instapaper) and social media (e.g.; Facebook) to get the job done. Get tips on using technology to evaluate what you do in order to make decisions about what you might give up in order to easily add new ideas and technologies to your work life.

Co-sponsored by the YA Section and the Technology Section

Mystic Salon E

► Mastering Management

Generations at Work and In Your Library

There are 4 generations in the workplace and each has its own style, preferred method of communication, values and behaviors. Join Carol Kardas, SPHR, CCP for an informative program that will help you understand how to work with, work for and work more smoothly alongside colleagues, bosses and patrons of all ages.

Sponsored by the Customer Service Committee

Mystic Salon D

► Patrons and Programming

Creating Positive Patron Interactions

This fun, interactive workshop

led by Noreen C. Reilly, of Reilly Training Resources will teach you how to have more positive, proactive communications with patrons. You'll learn how to get your point across clearly, concisely, and nicely, how to listen for success and use probing questions to move the conversation forward, how to understand the impact of body language, voice cues, and words choice on your overall message and how to learn to look forward to and enjoy your interactions with patrons. Noreen is an educator with more than 10 years of experience teaching people how to communicate more effectively.

Sponsored by the Customer Service Committee
Mystic Salon B

► All Else Considered

Special guest: Author
Geraldine Brooks

Australian-born Geraldine Brooks is an author and journalist who grew up in the Western suburbs of Sydney, and attended Bethlehem College Ashfield and the University of Sydney. She worked as a reporter for *The Sydney Morning Herald* for three years as a feature writer with a special interest in environmental issues. In 1982 she won the Greg Shackleton Australian News Correspondents scholarship to the journalism master's program at Columbia University in New York City. Later she worked for *The Wall Street Journal*, where she covered crises in the Middle East, Africa, and the Balkans. She was awarded the



Brooks

Pulitzer Prize in fiction in 2006 for her novel *March*. Her first novel, *Year of Wonders*, is an international bestseller, and *People of the Book* is a New York Times bestseller translated into 20 languages. She is also the author of the nonfiction works *Nine Parts of Desire* and *Foreign Correspondence*. Her latest book is *Caleb's Crossing*.
Mystic Salon C

2012 CLA Publicity Contest Winners

Program Flyer/Poster Library
Size Over \$750,000

Shelton Library System,
Huntington Branch

Program Flyer/Poster Library
Size Under \$750,000

Willoughby Wallace Memorial Library

Thematic Project Over \$750,000
Greenwich Library

Thematic Project Under \$750,000
Old Lyme – Phoebe Griffin Noyes Library

Video Over \$750,000
West Hartford Public Library

Website Over \$750,000
Bridgeport Public Library

Website Under \$750,000
Old Lyme – Phoebe Griffin Noyes Library

Vendor Demos

on the Demo Stage in the Exhibit Hall:

MONDAY

8:30 am – Renaissance Learning presents "Is Independent Reading Obsolete?" by Ginny Snowden of Reed Intermediate School, Newtown, CT.

11:00 am – Brodart Co. presents "Bibz – Brodart Co.'s FREE online collection development and ordering tool!"

4:30 pm – Simmons GSLIS presents "New online programs from Simmons GSLIS: master's degree in archives, post-master's certificates in Digital Stewardship and Instructional Technology."

TUESDAY

8:30 am – Renaissance Learning presents "Is Independent Reading Obsolete?" by Ginny Snowden of Reed Intermediate School, Newtown, CT.

10:00 am – Alexandria: Join Stephen Kunzler as he gives an in depth look at Alexandria Library Automation's new features.

Bookmark Over \$750,000
DiMenna-Nyselius Library,
Fairfield University

Bookmark Under \$750,000
Willoughby Wallace Memorial Library

Library Brochure Over \$750,000
Southern CT State University –
Buley Library

Print Newsletter Over \$750,000
Greenwich Library

Non-Print Other (electronic card)
Over \$750,000
DiMenna-Nyselius Library,
Fairfield University

Print Other (annual report) Over
\$750,000
Westport Public Library

Print Other (membership brochure)
Under \$750,000
Kent Memorial Library

EXHIBITORS & VENDORS

3M Library Systems (Table 6-5)

Don Jannazzo • djannazzo@mmm.com
347-453-3721 • www.3m.com/us/library

Security, SelfCheck, RFID, automated materials handling, eBook lending service, information management solutions.

NEW! Alexandria (Table 2-1)

Stephen Kunzler • sales@companioncorp.com
800-347-6439 • www.goalexandria.com

Web-based library automation system used by thousands of

AMS Imaging (Table 8-3)

Jim Connolly • jconnolly@amsimaging.com
508-954-5567 • amsimaging.com

Microfilm scanners and related equipment,

AudioGO (Table 5-3)

Paula Wroe • sales@audiogo.com
800-621-0182 • www.audiogo-library.com

Leading publisher of unabridged audiobooks & radio dramatizations for adults & children.

Auto-Graphics, Inc. (Table 1-1)

Jacque Vander Wende • jdv@auto-graphics.com
800-776-6939 x1505 • www.auto-graphics.com

The AGent@platform is the most modern, comprehensive and effective resource management platform available today, allowing libraries to manage, share and search their resources

Baker & Taylor (Table A-3)

Eric Thronson • btinfo@btol.com
800-775-1800 • www.btol.com

Offers books and entertainment products to libraries and educational institutions.

NEW! Beez by Scranton (Table 6-4)

Kathleen Scranton • scranton@charter.net
860-742-1804 • www.beezbyscranton.com

Purses made from vintage books.

Bibliomation (Table 7-2)

Amy Terlaga • terlaga@biblio.org
203-577-4070 • www.biblio.org

Member-driven, non-profit library consortium providing its members with all their technological needs.

BookExpo America (Table 3-3)

Diana Press • cdomans@reedexpo.com
203-840-5827 • www.bookexpoamerica.com

New York City book fair where the publishing industry displays what's new, from traditional to digital.

The Book House (Table 5-2)

Sandra Brown • bhinfo@thebookhouse.com
800-248-1146 • www.thebookhouse.com

Vendor providing any book in print from US and Canadian publishers/distributors.

Britannica Digital Learning (Table 10-1)

Nancy Kopka • contact@eb.com
800-621-1960 • www.info.eb.com

Reliable, high-quality classroom products and solutions for educators.

Brodart Co. (Table 4-1)

Robert Scott • robert.scott@brodart.com
800-233-8467 x6387 • www.brodart.com

Supplier of shelf-ready materials to libraries.

BWI (Table 8-5)

Kenyatta Ribeiro • webmaster@bwibooks.com
800-888-4478 • www.titledales.com

Books, music, DVDs and related services that are in tune with the needs of public libraries.

ByWater Solutions (Table 5-1)

Jesse Maseto • Jesse@bywatersolutions.com
888-900-8944 x2 • www.bywatersolutions.com

Open-source software Koha for libraries.

Clancy-Cullen Moving and Storage (Table 4)

Kees Edelman • kedelman@clancy-cullen.com
718-828-3000 • www.bookmove.com

Library relocations, moving, shifting, offsite storage, cleaning, project management for collection layout.

NEW! Clear View Indexing (Table 3-4)

Beth Shutts • clearviewindexing@gmail.com
203-314-0743

Back-of-the-book indexing, specializing in genealogy and local history books.

Combined Book Exhibit

(Tables 1-2, 1-3, 1-4 & 1-5)

Peter Birch • info@combinedbook.com
914-739-7500 • www.combinedbook.com

Showcase of hundreds of books and non-print materials from a variety of both large and small publishers organized by subject.

CLA Publicity Committee (Table 8-1)

Linda Avellar • www.ctlibraryassociation.org
CLA committee that sponsors the annual Publicity Awards, Connecticut Snapshot Day, and programs on publicity.

Connecticut Library Consortium (Table 9-1)

Jill Dugas Hughes • CLC@ctlibrarians.org
860-344-8777 • www.ctlibrarians.org

Professional services to Connecticut's public libraries and librarians.

NEW! Connecticut Women's Hall of Fame (Table 11-3)

Bambi Mroz www.cwhf.org

Non-profit educational outreach organization which honors the achievements of Connecticut women and provides programs, traveling exhibits, and a speakers bureau.

Creative Library Concepts (Table 2-3)

Charlie Cohen • ccohen@creativelibraryconcepts.com
908-276-9200 x13 • www.creativelibraryconcepts.com

Dealer for various library furniture and bookstack lines.

Davidson Titles, Inc. (Table B-2)

Jim Swartz • jimswartz1@cox.net
800-433-3903 • www.davidsontitles.com

Books, DVDs, and e-books.

The Donohue Group, Inc. (Table 3-5)

Pat McCurdy-Crescimanno • info@dgiinc.com
860-683-1647 • www.dgiinc.com

Contract services to the library & archives community: cataloging, retrospective conversion, collection management and technical support.

Drumrey Rosane Anderson, Inc. (DRA Architects)

(Table 3-1) • Ken Best • info@draws.com
860-644-8300 • www.DRAarchitects.com

Planning & design services to public libraries across New England & New York.

EBSCO Information Services (Table A-5)

Terry Walsh • twalsh@ebSCO.com
800-633-4604 • www.ebsco.com

Access to and management of print and electronic journal subscriptions, databases, books, and more.

Estey Library (Table B-3)

Jennifer Cantamessa • castshows@yahoo.com
203-879-5471 • psi-nesp.com

Exclusive distributor for Estey shelving & library furniture.

Gale, Cengage Learning (Table A-1)

Shannon Ostrowski • www.gale.cengage.com

Leading provider of innovative teaching, learning, and research solutions for the academic, professional, and library markets worldwide.

Higgins Corporation (Table 2-2)

Mario Alves • malves@higgins3.com
800-486-1312 • www.higgins3.com

Secure photo ID solutions utilizing barcode technology to enable at-a-glance visual verification.

Ingram (Table 3-2)

Jeff Meskill • customer.requirements@ingrambook.com
800-937-5300 • www.ingramcontent.com

Wholesaler of books, provider of collection development programs, and shelf-ready services.

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AND INFORMATION SCIENCE

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617.521.2868

simmons.edu/gslis/online



NEW! LEGO Education (Table 2-4)

Robert M. Woods • rwoods@legoeducation.us
516-867-9508 • www.LEGOEducation.us

Hands-on science, technology, engineering and mathematic curriculum-based solutions for teachers and students

LibraryInsight, Inc. (Table A-4)

Steve Bolduc • steve.bolduc@libraryinsight.com
978-808-1089 • www.libraryinsight.com

Web-based solutions for Summer Reading Programs, Museum Passes Management, Room Bookings, Programs Management and Calendaring.

Lyrasis Table (7-1)

Sherry Sullivan • sherry.sullivan@lyrasis.org
800-999-8558 • www.lyrasis.org

Consulting services, digital and preservation services, professional development.

Magazine Subscription Service Agency (Table 4-2)

Richard Emmons • magazine@gte.net
800-368-7922 • www.magazinesubservagy.com

Small, independent subscription service handling over 250,000 publications for all types of libraries and professional offices.

Mango Languages Table A-2

Franco Cucchiera franco.cucchiera@mangolanguages.com
877-626-4611 www.mangolanguages.com

Online language learning system teaching practical conversation skills in many languages.

National Network of Libraries of Medicine:

New England Region (Table 7-3)

Michelle Eberle • nnlm.gov/ner

The world's largest medical library and the creator of the MEDLINE database.

Nutmeg Book Award (Table 5-4)

Joan Stokes • jrstones@yahoo.com
203-262-0626 x112 • www.nutmegaward.org

Child's book award for Connecticut libraries and

Perma-Bound Books (Table 8-2)

Stephen Rozzi stephenrozzi@perma-bound.com
914-474-0900 Perma-Bound.com

An intelligently chosen selection of prebound, tradebooks and media.

Playaway Table (6-1)

Andrea Eshelman • librarysales@findawayworld.com
877-893-0808 • library.playaway.com

Simple, immediate, and convenient access to digital content through Playaway & Playaway View.

ProQuest (Table 8-4)

psales@proquest.com
734-761-4700 • www.proquest.com

Specialized information resources & technologies that support research and learning.

Purple Umbrella Jewelry (Table 2-5)

Debbie Wolf • Debbie@purpleumbrella.com
781-449-0630 • www.PurpleUmbrella.com

Unique handmade jewelry "many artists under one umbrella".

Quality Books Inc. (Table 11-1)

Rick Bamberger • customerservice@quality-books.com
800-323-4241 • www.qbibooks.com

Small press print & non-print materials to libraries, standing orders, shelf-ready processing.

Recorded Books (Table B-4)

Joe Levy • jlevy@recordedbooks.com
877-732-2898 • www.recordedbooks.com

Unabridged audiobooks, language-learning products, films, and other audio products

NEW! Red Inc. (Table 3-4)

Melanie Szlucha • melanie@redinc.biz
203-866-1606 • www.redinc.biz

Provides presentations to jobseekers on resume writing, job search strategies & job interviewing.

NEW! Renaissance Learning (Table 9-5)

Diane Houle • Diane.Houle@renlearn.com
800-460-6152 • www.renlearn.com

Educational software that provides daily formative assessment & periodic progress-monitoring technology to enhance curriculum, support differentiated instruction, & personalized practice.

Robert H. Lord Company (Table 6-2)

Rob Romay • robromay@rhloco.com
860-512-2126 • rhloco.com

Library and School Furniture Distributor.

NEW! Sandpebble (Table 12-2)

Victor Canseco • victor@sandpebblebuilders.com
631-287-6000 • sandpebblebuilders.com

Construction project management firm with specialty in design, permitting, bidding, construction & move in.

ServiceStar Microfilm Scanners (Table 12-1)

Putnam Morgan • PutMorgan@ServiceStarMicrographics.com
203-873-7032

Microfilm viewers/scanners, microform reader/printer service & supplies, imaging, scanning.

Simmons College Graduate School of Library & Information Science

(Table 6-3) • Terry Plum • www.simmons.edu/gslis

MS in Library & Information Science, plus a Ph.D, certificate programs, & continuing education courses.

Southern Connecticut State University:

Information and Library Science Department (Table 12-3)

Chang Suk Kim • www.southernct.edu/ils

Information and Library Science programs (Bachelor's, MLS, and Six Year Professional).

NEW! Southern New England Law Librarians Association (SNELLA)

(Table 10-2) • Camilla Tubbs • www.snella.info

Chapter of the American Association of Law Libraries comprised of law librarians from Connecticut, Rhode Island, and Southern Massachusetts.

Tantor Audio (Table 7-4)

Niko Papathanasiou • niko@tantor.com
877-782-6867 x53 • www.tantor.com

Leading publisher of unabridged audiobooks.

Thomas Klise/Crimson Multimedia (Table 4-3)

Molly Klise • info@crimsoninc.com
860-536-4200 • www.crimsoninc.com

Supplier for software & gaming titles; learning materials in literature, language arts, social studies

NEW! Thomson Reuters (Table 9-4)

www.jp.thomsonreuters.com

Business data provider:

Tomorrow's Dreams (Table 10-3)

Paula Wiggs • scqnpw1@bellsouth.net
864-431-0244

Designs By Lucinda pins, handcrafted and fashion jewelry items.

Tucker Library Interiors (Table 11-2)

Cori McGrath • cori@tuckerlibraryinteriors.com
603-666-7030 • www.tuckerlibraryinteriors.com

Library interior design services, shelving, furniture, and library equipment.

NEW! United Way of Connecticut (Table 9-2)

Richard Porth • www.211ct.org

Non-profit providing information, education, and connection to social services as well as a toll free 2-1-1 health and human services information line

University Products Inc. (Table 5-5)

John D. Magoon • info@universityproducts.com
413-532-3372 • www.universityproducts.com

World's leading supplier of archival supplies and materials, library and audio-visual supplies, equipment and furniture.

World Book, Inc. (Table 4-5)

Susan Cartledge • sjcartledge@sbcglobal.net
877-245-0058 • www.worldbook.com

Print and online information products.

WT Cox Subscriptions (Table 7-5)

Shannon Caison • scaison@wtcox.com
800-571-9554 x238 • www.wtcox.com

Subscription services for academic, general interest, medical, and business periodicals and for electronic journals.¹

NEW! YALSA (Young Adult Library Services Association)

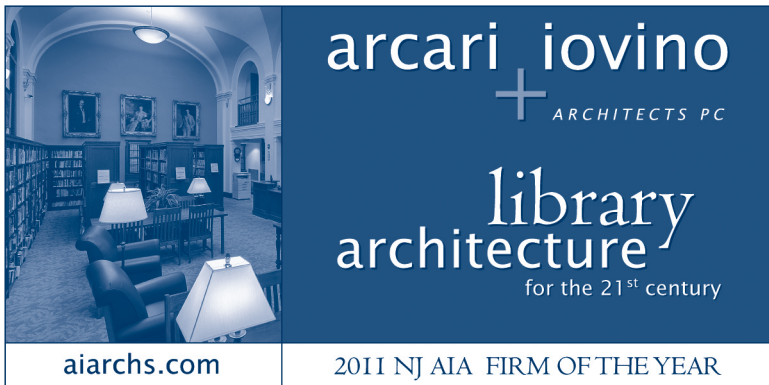
(Table 9-3) • Beth Yoke • www.ala.org/yalsa

National association of librarians, library workers and advocates whose mission is to expand and strengthen library services for teens and young adults.

NEW! Zoodle (Table 4-4)

Alisa Lehman • alehman3@comcast.net
860-751-4560 • www.zoodle.info

Live art entertainment & workshops including face painting, temporary tattoos, henna, & balloon twisting.



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8 am – 8:55 am	Pre-Conference: Speed Mentoring Conf 7					
8:15 am – 5:30 pm	Exhibit Hall Opens Marriott Ballroom					
9 am – 10 am	Keynote Mystic Salons A-F					
10 am – 10:30 am	Break/Refreshments in Exhibit Hall					
Category	Connecting with Children	Yes to Young Adults	Touching on the Technical	Mastering Management	Patrons and Programming	All Else Considered
10:30 am – Noon	Two Programs, One Goal: Story Times for Young Children with Autism Mystic Salon F	Understanding the Teenage Mind and How to Connect With It Mystic Salon E	Digitization Projects at Yale and the Connecticut State Library Mystic Salon D	Publicity Awards Mystic Salon C	¡Celebración! Engaging With Your Latino Patrons Mystic Salon B LSTA Grants Focusing on Services with Disabilities Conf 7	So you think you know social media? Conf 5
Noon – 1:30 pm	Lunch/Time to Network and Visit Exhibit Hall					
1:30 pm – 2:25 pm	Story Time Crafts on a Shoestring Conf 7	Sex, drugs & violence in teen books Mystic Salon E	Mobile Websites for Libraries Mystic Salon D	CT Public Library Statistics Mystic Salon F Everyday Leadership Mystic Salon C	Saving Civility: Creating a Kinder, More Polite Library Mystic Salon B	Privacy, the Library and Civil Liberties Conf 5
2:30 pm – 3 pm	Break/Refreshments in Exhibit Hall					
3 pm – 3:55 pm	Organizing Your Picture Book Collection Mystic Salon F	Who's Looking Out for You & Your Teens? Mystic Salon E		After Irene Mystic Salon D Whose Responsibility Is It? Mystic Salon C	Job Search Support in Libraries Mystic Salon B Give Them What They Want... Mystic Salon A	How Did You Get There? Conf 5
4 pm – 4:55 pm	From Picture Books to Traveling Troupe Mystic Salon F	Teen Book Buzz! Conf 5	Deciding If and What Open Source Software is Right for your Library Mystic Salon D	Small Changes, Big Results Mystic Salon C A New Career Path for Library... Mystic Salon A	Using a Web-based virtual focus group to gather information about library services. Mystic Salon B	Charles Dickens at 200 Mystic Salon E
4:30 pm – 5:30 pm	Happy Hour Reception in Exhibit Hall/Time to Meet Vendors and Network					

8 am – 2 pm	Exhibit Hall Open Marriott Ballroom					
9 am – 10 am	Keynote Mystic Salons A-F					
10 am – 10:30 am	Break/Refreshments in Exhibit Hall					
Category	Connecting with Children	Yes to Young Adults	Touching on the Technical	Mastering Management	Patrons and Programming	All Else Considered
10:30 am – 11:25 am	Flannel This, Puppet That! Conf 7	YALSA – What it is and What it can Mystic Salon E	The Role of the Cataloger in the 21st Century Mystic Salon D	Privatization of Public Libraries... Mystic Salon C	The Library as Employment Center Mystic Salon B	Tune Up Your Resume... Mystic Salon F Library Resource Sharing... Conf 5
11:30 am – 12:25 pm	Hooper Finds A Family Mystic Salon F	Finding Funding for Teens Mystic Salon E	Creating Web-based Collaborative Resources... Mystic Salon D	From People of the Book to People of the Screen Mystic Salon C	High Impact Programs on a Shoestring Budget Mystic Salon B	50 Awesome Things... Conf 5 Academic Library... Conf 7
12:30 pm – 1:30 pm	Lunch/Time to Network/Last Chance to visit Exhibit Hall, which closes at 2					
1:30 pm – 2:25 pm	CLA Annual Meeting and Awards Mystic Salons B, C, E, F					
2:30 pm – 3 pm	Break/Time to Network					
3 pm – 3:55 pm	Inside the Nutmeg Award Mystic Salon D	Teen Tech Tools Mystic Salon E		Benchmarking Interlibrary Loan Services Mystic Salon B	How Do They Do it?... Mystic Salon C Library Scene Mystic Salon A	Library ThinkTank Conf 5
4 pm – 4:55 pm	Promoting Early Literacy At Your Library... Mystic Salon A		Tech Solutions for the Overworked Librarian Mystic Salon E	Generations at Work and In Your Library Mystic Salon D	Creating Positive Patron Interactions Mystic Salon B	Special Guest: Author Geraldine Brooks Mystic Salon C

CONFERENCE AT A GLANCE

- MAP -

Remove here! 



CTlibraryassociation.org
Twitter: #cla12

**2012** CLA
Conference