

## Special Thanks to...

### Steering Committee

Kate Bengtson  
Alberto Cifuentes, Jr.  
Emmanuel Doreste  
Lorrie Goings

Jennifer Hadley  
David Oppelt  
Janet Valencis

### Speakers/Presenters

Jean Baur & Bella  
Maxine Bleiweis  
Karen Carey  
Beth Crowley  
Andrew J. Fal  
Dana Hanford  
Tara Hurt

Jennifer Keohane  
Deb Simpson  
Janet Valencis  
Heidi Viener  
David Vrooman  
Meredith Yuhas

### Contributors

Connecticut Library Association  
Connecticut Library Consortium  
Connecticut State Library  
University of Hartford

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Technical Services at ECSU, for all of her help and  
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Director of University Libraries, and Heather Canny,  
Director of Conference Services, for their  
unwavering guidance and support.

And a Very, Very Special Thanks to YOU for  
attending and making this event successful!

## Connecticut Library Association Support Staff Section Presents...

### Welcoming Innovation with CLASS! CLASS Professional Development Conference 2017



Gray Conference Center  
University of Hartford  
West Hartford, CT

Friday, October 27, 2017  
8:30am-3:30pm



# Morning Schedule

## Morning

- 8:30-9:00am** Breakfast and Registration (1877 Room)
- 9-9:15am** Conference Opening 1877 Room
- CLASS: Alberto Cifuentes, CLASS Chair and Conference Coordinator
  - Connecticut Library Association (CLA): Glenn Grube, President
  - University of Hartford: Randi Ashton-Pritting, Director of University Libraries
- 9:15-10am** Morning Keynote Speaker 1877 Room
- Maxine Bleiweis, Library Innovation Consultant  
Maxine Bleiweis & Assoc., LLC  
*Anyone Can Be Innovative!*
- 10-10:15am** Coffee Break
- 10:15-11:15am** Roundtable Sessions
- 1877 Room: ILL/Resource Sharing, Reference, and Office Administration
  - Room A: Children's/Young Adult
  - Room B: Technology/Technical Services
  - Room C: Customer Service
  - Balcony: Academic Libraries
- 11:15-11:30am** Break
- 11:30am-12:30pm** Breakout Session I
- Room A: *Highlighting Your Local Collections in a Digital World* – Tara Hurt and Deb Simpson, ECSU

# Afternoon Schedule

- Room B: *Everyday Innovation* – Jennifer Keohane, CLC
- Room C: *Mindfulness in the Workplace* – Meredith Yuhas, University of St. Joseph

## Afternoon

- 12:30-1:30pm** Buffet Lunch (included) and Special Announcements
- 1:30-2:15pm** Afternoon Keynote Speaker 1877 Room
- Jean Baur, Author, and Bella, Therapy Dog  
*Joy Unleashed: Lessons from an Unlikely Therapy Dog*
- 2:15-2:30pm** Break
- 2:30-3:30pm** Breakout Session II
- Room A: *Library Origami* – Janet Valencis, West Hartford Public Library
  - Room B: *Innovate to Elevate!* – Beth Crowley, Scranton Memorial Library
  - Room C: *Grab Your Fake News!* – David Vrooman, ECSU
  - 1877 Room: *Laugh for the Health of It* – Heidi Viener, Toivo Center

*Conference Ends at 3:30pm*

