At the October board meeting, CLA President Beth Crowley recognized State Representative Andy Fleischmann for his support of Connecticut libraries. Thanks, Andy! In the photo l-r: Ken Wiggin, State Librarian; Rep. Andy Fleischmann; Beth Crowley, CLA President; Carl Antonucci, CLA Legislative Chair.

Five Easy Steps to Help Protect Your Online Privacy

by Steve Cauffman, Connecticut State Library

One famous quote states that, “Life is a journey, not a destination.” So too, it turns out, is protecting your online privacy. The journey starts with an awareness of surreptitious tactics and the need to protect your privacy. When you are online, you can unknowingly give up information about yourself that you might prefer to keep private. Some websites, for example, will store information in temporary files called cookies about your online behavior on their site such as what you click on, how long you stayed on the site, etc. This information can be sold to advertisers and other third parties who can use the data create a detailed profile which can be used for targeted advertising. In other instances, accidentally installed computer viruses and malware can allow hackers to get personal information such as usernames, passwords, and credit card numbers, which they can use for malicious purposes.
Editor’s Note: At the monthly CLA board meetings, your region reps report on events at local libraries. Lately, I have noticed a trend—namely, the partnership between local libraries and farmers’ markets. I thought it would be great to do a roundup of examples of these partnerships.

During the past two summers, during July and August, the Avon Library has run a farmers’ market as part of their collaborative children’s, teen, and adult summer reading programs. The market is a resounding success as a community hotspot, with 10,242 visitors in two summers! In addition to more website traffic and an increased door count, the number of new library cards issued has also gone up during market days. Tina Panik and Kari Ann St. Jean, market managers, have presented on their collaborative summer programming at both CLA and RILA conferences.

The Douglas Library of Hebron went to our Hebron Farmers’ Markets on Saturdays for the month of August. We brought items from the Friends to sell. We also brought a simple make and take craft for the kids, plus we brought our laptop with mi-fi so that we could make library cards for people. Overall, it was a success. People were really happy to see the library there, the kids got to make a craft and the shoppers got to pick up some low priced books and movies. Every one of the vendors at the market were helpful. It was a nice way to meet other people that might not regularly come into the library.

The Simsbury Public Library participated in our local farmers’ market this past year. We purchased a tent with the library’s logo and were able to set up our own booth with the others. Library staff visited the market four times, once each month, and unfortunately were rained out on the final day. Many years ago, when the concept of the market was being planned, our Business Librarian, at the time Jennifer Keohane, assisted with the startup of the project.

I would say that it was a very positive experience for us. We had the opportunity to showcase what the Library has to offer and speak with people on a one-to-one basis. Many people were surprised at the types of services that we now offer even though some were regular users. We set up a Little Free Library at our booth and on hot days, which there were many this past summer, we handed out small bottles of water with our Library labels on them which was a passive promotion. Since many of the people attending were mothers with children, having the water available was a big draw to the booth. Once they were there we were able to talk about our programs and services.

Having a tent with the library’s logo prominently displayed also advertised the library as people wandered through even if they did not stop to talk. It was a great opportunity to showcase items from our 3D printer and to make people aware of our Innovation Workshop area. It was a plus also to be mentioned on the Farmers’ Market Facebook page every time we went to visit.
Message from the President

For those of you looking for a new employment opportunity, you may have heard about the opening at the Library of Congress. After 28 years at the helm, Librarian of Congress James H. Billington will retire on January 1, 2016. While some potential candidates have already been mentioned, including some prominent library leaders, the President could select a replacement from any number of disciplines including another historian, a college president, a business leader, or a technology expert to lead the world’s largest library.

Following ALA President Courtney Young’s lead, chapter leaders from across the United States have written letters urging President Obama to select a library professional to fill this critical role. This month the CLA Board approved me to write a letter to the President the text of which appears below. I have also sent similar letters asking our Congressional Delegation to support our position that the next Librarian of Congress should be a librarian.

Dear Mr. President,

Choosing the right person for an important leadership role is essential to the success of any organization. When done well it can mean improvement and growth for the institution. You now face such a critical decision in selecting the next Librarian of Congress. On behalf of the Connecticut Library Association, I urge you to appoint a candidate who is a certified, professional librarian.

Professionally trained librarians have been educated in the fundamental principles upon which library service has been established and should be provided. They hold the innate belief that libraries are critical to ensuring our country remains a democratic society. Librarians are experienced visionaries who know how to adapt and evolve services to help patrons access information in a rapidly-changing world.

Choosing the right librarian to lead the Library of Congress would ensure the principles and best practices of librarianship will be demonstrated from the highest level. This can only result in better libraries and better communities for us all.

Thank you for your time and consideration.

Beth Crowley
CLA President
This year’s freshman class is the first one since 2005 to arrive on the campus of Southern Connecticut State University and enter a library that is not under construction. Hilton C. Buley Library actually opened its newly renovated doors last March as librarians and staff welcomed students back from their spring break with a long awaited surprise.

For many years the original library stood as an eyesore, standing in the center of the campus, stripped to its steel skeleton, as temporary service points operated in the “Phase I” addition of a two-part building plan. The first planning meetings for the addition and renovation took place in the fall of 1999, the addition was constructed between 2005 and 2008 and then, because of financial turmoil, Phase II, the renovation of the existing library, was put on hold.

Finally, work began again in the spring of 2013. The entire building was shrouded in plastic while the new plan unfolded underneath, brick by brick. In two short years the original building was completely rebuilt, joined to the 7 year old addition and reopened.

The library now features an open information commons on the main floor with side-by-side service desks for reference and IT needs and guest computers to accommodate walk-in users not affiliated with the University.

A new circulation area and kiosks for self-checkout (not yet activated) are in a modernized alcove, and group study rooms of various sizes surround a bright, spacious reading room. Later in the fall, a café will open offering coffee and study break snacks. Relocating service points into the renovated building has allowed their evacuated temporary locations to revert to their original purposes as study space, classrooms and presentation areas. Since 2008 the addition served all library needs, with additional stacks in another location and call service for those items.

Now, the addition is primarily stack space that can accommodate the whole collection, as well as reading areas and reclaimed group study rooms (which had been temporary offices).

The connection between the original building and the addition includes wide staircases interesting reading nooks and graduate study carrels. Upper floors of the renovated building house library administrative offices, Library Science department faculty offices, meeting rooms, various student support functions and faculty development offices. A highlight of the renovation is the installation of four historic Tiffany windows that were cleaned and restored during the building process.

Dr. Christina Baum, Director of Library Services, is enthusiastically welcoming students, faculty, staff and Connecticut residents to the new campus library. “I’m just so glad the project is completed and we finally have a building we can be proud of. All along the library faculty and staff have been providing excellent service under extremely compromised conditions. Now that we have this great facility we are ready to take service and innovation to a new level.” ♦
Protecting your online privacy against secretive, intrusive tracking and malicious hacking takes ongoing vigilance. There is no single solution and there isn’t a software package you can install that will offer full privacy protection. Nevertheless, there are steps that you can take that will incrementally help you begin to protect your privacy. Here are 5 easy steps to get you started.

1. **Make sure your computer software is up-to-date.** This includes your operating system and any software programs and applications on your computer. Software creators release updates to correct bugs and patch vulnerabilities, which will make your computer more secure. When an update is available, install it as soon as possible. Some software will automatically update itself. In other instances, you will have to initiate the update process and you can usually find a “check for update” option under the Help menu of a software application.

2. **Download, install, and use Firefox.** ([https://mozilla.org/firefox](https://mozilla.org/firefox)) Firefox is an open source web browser, so bugs and vulnerabilities are identified and patched quickly by a community of software coders and developers who contribute their services to the project. Firefox also has streamlined privacy settings under Tools/Options/Privacy. You can choose to “browse in private” under File/New Private Window and Firefox won’t save cookies or a list of the websites you visit.

3. **Add “HTTPS Everywhere” (to Firefox, Chrome, or Opera).** ([https://www.eff.org/https-everywhere](https://www.eff.org/https-everywhere)) When you connect to a webpage via “https”, data sent between the server that stores the webpage and your computer is encrypted. This means that data sent and received is encoded so that it can’t be intercepted and read by a third party. If you see “https://” at the beginning of the link when you are visiting a webpage, then your connection to that page is encrypted and secure. HTTPS Everywhere forces your computer to automatically connect to a webpage via https if the webpage you are visiting supports https. After you install HTTPS Everywhere, you’ll see a small image of a badger on your Firefox tool bar. You can click the badger and use the sliders to adjust how you want Privacy Badger to handle each tracker.

4. **Add “Privacy Badger” (to Firefox or Chrome).** ([https://www.eff.org/privacybadger](https://www.eff.org/privacybadger)) Privacy Badger allows you to block advertisers and third-parties from secretly tracking you. A webpage can contain content from many different sources and services, some or all of which can store and track information about you. After you install Privacy Badger, you’ll see a small image of a badger on your Firefox tool bar. When you visit a webpage, you’ll see a number appear by the badger image. That number represents the number of services on the webpage that are potentially tracking you. You can click the badger and use the sliders to adjust how you want Privacy Badger to handle each tracker.

5. **Use DuckDuckGo.** ([https://www.duckduckgo.com/](https://www.duckduckgo.com/)) DuckDuckGo is a web search service that doesn’t save your search history and doesn’t store any information about you, such as your computer’s IP address, browser, etc. Because it doesn’t collect any personal information and doesn’t your track searches, DuckDuckGo’s search results aren’t ‘personalized’ and are the same regardless of the user. **Bonus step:** You can set DuckDuckGo as the default search for Firefox.

Once you are comfortable using the 5 steps above, consider implementing them on your library’s staff computers. Once library staff members are comfortable using the tools, consider putting them on your library’s public computers. If you make them available on public computers, let your patrons know you are offering the tools to help protect their online privacy.

Are you already using these 5 steps? Congratulations, you are well on your way to increased privacy, but the journey isn’t over. The five steps above are only a beginning. To continue your journey, explore the Library Freedom Project’s “Privacy Toolkit for Librarians” ([https://libraryfreedomproject.org/resources/privacytoolkit/](https://libraryfreedomproject.org/resources/privacytoolkit/)) and the book *Protecting Patron Privacy: Safe Practices for Public Computers* by Matthew Beckstrom (Libraries Unlimited; 2015).

(Thank you to Alison Macrina of the Library Freedom Project for her helpful comments on an early draft of this article.)

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When the East Hartford Library reopened in September after a $9.5 million, 2-year renovation, it was almost as if the town got a whole new library.

"Everyone understood the importance of a library to a town," said Susan Hansen, director.

The portraits of Mr. and Mrs. Albert Raymond, who gave the land and money for the original library in 1889 are still hanging there as is their will. That was a requirement of the gift.

But much of the old building was gutted and a new addition built onto the back for a total of 48,000 square feet. That wasn’t what was originally intended. But when Mayor Marcia Leclerc walked through the old structure and found no changes were planned for it, with its black mold and water damage, she quickly worked to change that.

"Everyone understood that this place needed a renovation," Hansen said.

As much as possible the original features were kept including uncovering some that had been hidden in past renovations, such as a dark wood ceiling and beams, sometimes wooden sometimes wood covering steel. An old fireplace was found and reinstalled.

"We removed 20 trees and almost no one noticed," she said, adding some big trees were kept. An old oak that had to be cut down was remade into an artistic bench.

There were a few issues along the way, Hansen said. The crew didn’t understand that as library director she needed to be at their weekly construction meetings. And she said it was vital to have an "owner’s rep," someone with a construction background who could serve as a liaison between the architect and the contractor.

The floor plan also changed, with Hansen getting rid of a separate technology room and indicating there was no need for a 10-person circulation desk when only 2 or 3 people were working there at a time. She also specified fewer bookcases and more seating.

"One of the key things was to add windows wherever we could," she said.

The library now has all new electric wiring, a new HVAC system, data connections and lights. Track lighting was installed to showcase art on walls. And some of the history collection -- which had been confined to a small, rarely-used room -- is now displayed on walls and in cabinets throughout the building.

"The lighting makes such a difference -- these LED bulbs!" Hansen said.

Another change was how DVDs are distributed. Cases are empty on the shelves with discs stored in self check-out stations. When people check out, the appropriate disc is released, much like a Red Box station.

There is a 3D scanner and two 3D...
The **Bill Memorial Library** has hosted a small farmers’ market on Tuesdays during the summer for the past 3 years and it has been very successful for us. We only have one farm, The Collins Farm from Oakdale, CT, which is a small family farm. They set up every week during our weekly summer reading programs and the parents as well as local neighbors really appreciate the opportunity to get fresh produce. We promote it on our Facebook page and website, and the City of Groton, where the library is located, also promotes it for the residents. It has been a real nice addition to our summer and we are interested in expanding it next year.

The **East Granby Public Library** has been involved with our town farmers’ market since it started 5 years ago. I was part of the startup and planning committee. The library is the umbrella 501C3 of the market. All the proceeds after expenses benefit the library. The 2nd year I became the Market Manager. I believe 2015 was our 5th year. I moved the market from the center shopping center to the library parking lot. We tied the market into our summer reading theme, “Read Seeds & a Little Farm Magic.” We had a town wide read featuring the book “The Dirty Life” and Skype with the author. The children received a different veggie every week to decorate and plant in the hallway. Our movie every week was about food. We have lost a few vendors, but I still feel that the market is a great community event.

The **Booth & Dimock Memorial Library** was invited to the Coventry Regional Farmers’ Market on their ‘Youth Market Day’. Our children’s librarian, Meg Schiebel, was asked to do short storytimes periodically throughout the day as families sat and enjoyed lunch. We were able to reach different people from within our own community as well as the many people who travel into Coventry for the farmers market.

**Stratford Library** participates in the Stratford Farmers’ Market, held weekly from June through October. We began having a table at the Farmers’ Market in 2008. We are at their opening day celebration each year.
and also visit the market monthly thereafter. At our table we promote the library’s programs and services, issue library cards, and register both adults and children for summer reading. We also try to have activities or items to attract people to our table – face painting for the kids, a selection of books that can be checked out, recipe cards featuring in-season produce. It is a great way to connect to community members and have some fun too.

In Branford, there is a new farmer’s market that started just this year. The Branford Alps Farmers’ Market began operations in the summer of 2015, hosting a large tent of vendors each Thursday afternoon in town. Before that, there was no farmers’ market in this town. I contacted them before their opening, and asked if the James Blackstone Memorial Library could participate with a booth at the market, and let them know we’d be happy to help in any other way we could. They planned to have a children’s tent, and we offered the expertise and services of our Youth Services department, letting them know they could rely on us for storytime recommendations/loans, craft ideas, and more. The market also planned to have a different nonprofit organization represented at each week’s market, with free booth space. They invited us to have a booth at one week’s market, and we accepted.

We brought two tables to the market, with literature about the library and summer reading programs, a laptop and iPads with a wifi hotspot connection, library cards and signup sheets, printed samples from our 3D printer, and books that cardholders could ‘check out’ at the market. Our network would not allow a remote connection to the circulation system, but we were able to demonstrate our online resources, and play a looped video of the 3D printer in action. We signed people up for library cards and recorded their information, and recorded bar codes of books for ‘check out’. Upon returning to the library in the evening, we inputted the new cardholder information into our system and officially checked the books out to the patrons.

The goodwill and awareness of the library generated from our presence at the market was priceless. We will be returning to the market again and expect another great experience. Hopefully, our relationship will continue to blossom and we can turn this into a more regular event for the library to conduct community outreach.

In Woodbridge, the Woodbridge Town Library has partnered with the town and local farms and businesses to hold a Farmers’ Market right on the library grounds. The first year we ran the Farmers’ Market monthly and this year we ran it bi-weekly from June – September. We have run programs for all age groups at the market and also encourage high school students to volunteer at the market for community service hours. This year our children’s programs at the market included a llama story time with a visit from a real llama, Critter Caravan which included small mammals and reptiles, and Edible Insects from the Stamford Museum and Nature Center. Adult programs included cooking demonstrations from local farms, a cheese-making workshop, natural living workshop, and a lecture and demonstration on beekeeping. For a town with a population just under 9,000, we had over 300 people in attendance at each market. Our circulation statistics during the first market we ran 2 years ago were the highest for that summer.

The Farmers’ Market has been effective at fostering community engagement. We tied our “One Book, One Town” selection for this year to the Farmers’ Market and read “Animal, Vegetable, Miracle: A Year of Food Life” by Barbara Kingsolver.

We recommend the Farmers’ Market as a program as we have seen the benefits tenfold. It encourages conversation, networking, and it is a low cost event that can easily be replicated. It’s just not for the faint of heart… you can’t be afraid of hard work!
People in the News

Many of you in the Connecticut library community had the pleasure of working with Phil Scott. He retired his position as Interlibrary Loan Librarian from the Hamden Public Library about three years ago. Phil passed away on September 15th at the age of 57 years. Read the obituary here.

Dorian Taylor, Head of Technical Services at Kent Memorial Library in Suffield, retired at the end of June. She worked for 30 years at the library, first as a volunteer and then as a town employee. The staff and patrons will greatly miss her.

Mary Richardson is the new Adult Services Librarian at the Cragin Memorial Library in Colchester. Mary has previously worked at the West Hartford Public Library, the Yale Divinity School Archives, the Kent State University Library Archives, and the University of Georgia. She brings a passion for pop culture, gaming, and comics to her work.

Retirements from the Jeremy Richard Library, University of Connecticut at Stamford
Nancy Romanello – Access Services Coordinator (17 years of service)
Radha Srikant – Access Services Assistant (21 years of service)

New Canaan Library is thrilled to welcome Christle Chumney as Manager, Adult Services. She comes to us from L.A. where she worked for Back-StageLibraryWorks. Christle fills a role vacated by the departure of Jon Eriksen who has moved to Sweden.

The Mystic & Noank Library Board of Trustees has selected Christine Johnson as its new Director. Christine comes from the Great Neck Library in New York where she served most recently as Interim Library Director. Prior to that, she worked as the Interim Assistant Library Director from September 2013 to December 2014. She has been with the Great Neck Library since 2001 and has worked in all aspects of public service including Circulation, Children’s Services, Reference, Technical Services, Programming and Administration and has also been involved in the building advisory committee. Welcome Christine!

Oxford Public Library welcomes new Children’s Librarian Robyn Rivero on October 19th. She worked previously at the Goddard School for Early Childhood Education in New Milford, CT, and received her Bachelor’s in Library Science from Southern CT State University.

The East Lyme Public Library is delighted to welcome Ashley Doak full time as a Library Assistant! Ashley grew up in East Lyme and attended story time as a child. She also served on the library’s board of trustees as a high school member. Ashley says, “I always wanted to work in a library or own my own bakery.” Lucky for us the library won out!

Russell Library welcomes its first full-time Teen Librarian, Heather Scussell. Heather worked as the Young Adult Librarian at the Guilford Free Library where she created several new programs and experimented with new technology. She now brings this spirit of experimentation and innovation to the patrons in Middletown.

After fifteen years of service to the Enfield Community, Henry Dutcher, Director of Enfield Public Library, has retired.

Head of Circulation Barbara Wolfer retired from the Woodbridge Town Library after 18 years of dedicated service.

Woodbridge Town Library has hired Margaret “Peggy” Rhoutzahn as their new Head of Circulation. Peggy previously worked at the Woodbridge Town Library from 1999 – 2005 and the library staff is pleased to welcome her back.

Jessica Franco has been selected as the new Teen Services Librarian at the Scranton Memorial Library in Madison, CT.
Access to Justice Fair by Dawn LaValle

In 2014, the Access to Justice Commission established four workgroups to research and develop ideas to close the justice gap, including the Workgroup on Libraries and Access to Justice. I accepted an invitation to serve as Co-Chair of the Workgroup along with Ms. Krista Hess, a Court Operations Program Manager and Attorney Jeff Dowd, a Judicial Branch Law Librarian. Along with representatives from legal aid providers, community colleges, the University of Connecticut, and other law librarians we began meeting in February of 2014 to address the access to justice gap.

The Judicial Branch has long been eager to work with the public library community to help bring information and resources to work to increase access to justice for all people. It is clear in my mind that libraries and legal aid providers to self-represented parties share the same mission of providing access whether it is to justice or to information. As librarians, we often find ourselves as point of first contact for self-represented parties seeking information about the law and about Connecticut courts. It is the goal of the Access to Justice Commission not only to educate public librarians about the courts and the many services and resources available but also to form a sustainable partnership between public libraries and the Connecticut Judicial Branch, so that true access to justice can be realized for all Connecticut citizens.

The Access to Justice Commission Justice Fair is the culmination of the collaboration between the Commission and Workgroup members and the work of the co-chairs including extensive surveys of public librarians about the types of legal information requests they get from patrons. The Justice Fair program will be the first of many collaborative efforts that will help educate the public as we work under the umbrella of justice access.

I would like to extend my appreciation to Krista Hess, Jeff Dowd, Cheryl Halford, Heather Collins, and the entire ATJ Workgroup on Libraries for welcoming public librarians into the group and for organizing a successful event. I would also like to thank Elizabeth Joseph, Coordinator of Information and Adult Services at the Ferguson Library and J. Drusilla Carter, Director of the Willimantic Public Library, for agreeing to serve as panelists for the program. This has truly been a collaborative partnership that the Division of Library Development is dedicated to sustaining and supporting with workshops, resources and services. ♦
Celebrating with CLASS:
2015 CLA Support Staff Professional Development Conference

Gray Conference Center, University of Hartford, West Hartford, CT

Thursday, October 29, 2015
8:30 am - 3:15 pm

By Sandra Rosado and Alberto Cifuentes, Jr., CLASS Conference 2015 Steering Committee Members

The CLA Support Staff section, CLASS, is proud to present our 17th annual professional development conference for support staff on Thursday, October 29th. It will be held at the Gray Conference Center on the campus of the University of Hartford in West Hartford. The conference will be an enriching and empowering full-day event offering a multitude of speakers, roundtables, and networking opportunities. It will run from 8:30 a.m. until 3:15 p.m., with lunch and breakfast included.

Our morning Keynote Speaker will be Ken Wiggin, CT State Librarian, who will update us on State Library projects, library advocacy efforts, and other statewide library initiatives. In the afternoon, we will be treated to an illuminating talk by mystery author Janice Law titled “Writing Beyond Experience: Why I Love Libraries.” Law will read a few short selections from her recent novels and offer us an inspired glimpse into her creative process as both a writer and an artist.

Breakout sessions will include “Getting into a BIBFRAME of Mind: An Introduction” by Steven Bernstein, Assistant Catalog Librarian at CCSU; “Managing the Transition: Statewide Library Catalog Update” by Steve Cauffman of the State Library; “Connecticut Library Consortium: The Membership You Don’t Even Know You Already Have!” by Jennifer Keohane, Director of CLC; “Astounding Ancestry: Exploring Your Roots Using Ancestry.com” by Andrew J. Fal, Reference Librarian at Berlin-Peck Memorial Library; “Laugh for the Health of It!” by Laura Le, Certified Laughter Yoga Instructor; and “Evaluating Websites for Health Information” by David Vrooman, Reference Librarian at ECSU.

In addition, roundtable discussions on a variety of topics will be offered, such as Reference, Technology, Marketing, Children’s/Teen Services, Academic Libraries, Safety & Security, and more! These roundtables are an excellent opportunity for participants to share and exchange ideas with regards to support staff-driven operations and programming. Roundtables will also serve as prime vehicles for discussing strategies and methods for handling challenging experiences or situations that often confront library support staff on a daily basis.

Registration is now open on the CLA website at tinyurl.com/CLASSConf2015 until October 22, 2015. The cost is $45 for CLA members and $55 for non-members. This unique annual event is a wonderful opportunity for library workers to update their skills, hear about new library initiatives, and expand their professional horizons.

We welcome you to celebrate the skills, services, and contributions of our state’s library support staff on October 29th with CLASS! ♦
printers, which the library charges $1.50 an hour to use. One new community room seats 100 people and can be used for local events while two other smaller ones can be used as one was on a recent day, for a police workshop.

During renovation, much of the collection was stored while newer items were moved down the block to the community center. Circulation figures indicate the library still had 89% of its typical annual circulation because people could see all the new items.

"The community has been very supportive during the process," Hansen said, as was the staff.

Money for the project came from many sources including a state grant, bonding and gifts from local businesses, such as a $100,000 grant from the Hartford Foundation for Public Giving and the same from Goodwin Community College.

The Rotary gave money for an 8-computer classroom, and the Lions Club gave money for a magnifying reader that people can use for any kind of reading including information on prescription bottles.

And Pratt & Whitney, a huge presence in the city, is also seen throughout the library. A propeller from a World War II plane is displayed near the entrance. An engine is in the children’s department. Floor tiles in the children’s department depict planes, and the children’s entrance to the program room is through a "plane engine."

The library is still not finished because not all the furniture ordered has arrived nor has the projection equipment.

Hansen herself didn’t get through the renovation without injury, developing problems with both feet that has put her on crutches until they heal. But she is smiling through it all.

Children can walk into the programming room through a pint-sized door built like an airplane engine.